COURSE SYLLABUS

Sistemi Informativi per la Gestione della Conoscenza

1617-2-F5701R010

Course title

INFORMATION SYSTEMS FOR KNOWLEDGE MANAGEMENT

Topics and course structure

The Digital Workplace: ICT for communication, collaboration, and organizational development. After analyzing the main instruments to support knowledge management, the course aims to outline the organizational impact of the digital tools techniques and practices for learning, communicate and collaborate inside organizations.

Objectives

The aim of the course is to promote the following to promote the following learning outcomes:

- Knowledge and understanding of the relationship between technology and the organization;
- Capacity to relate different knowledge management methods and models;
- Ability to apply knowledge and models related to technology adoption within organizations.

Methodologies
Case studies analysis; simulations and games.

**Online and offline teaching materials**

Presentations.

**Programme and references for attending students**

2 credits for class attendance (of at least 80% of lessons and carrying out classroom exercises at least).

2 credits for carrying out classroom exercises at home (all of them).

4 credits for the study of the studying materials loaded on e.learning platform (presentations and articles).

Score: up to 15/30 for the exercises at home; a maximum of 15/30 is assigned for the written examinations during the course.

**Programme and references for non-attending students**

Laudon K.C., Laudon J.P, Morabito V., Pennaiola F. Management dei sistemi informativi 1 - Fondamenti - 3/Ed., Prentice Hall, 2009, only the following parts:

- Cap. 1 (tutto)
- Cap. 2 (escluse pagg. 68-70)
- Cap. 3 (escluse pagg. 106-108)
- Cap. 7 (escluse pagg. 256-273)
- Cap. 9 (tutto)

- Scotti, E. & Sica, R. Community management, 2 a edizione Processi informali, social networking e tecnologie enterprise 2. 0 per la gestione della collaborazione nelle organizzazioni, Apogeo 2010

- Cavalli L., Conoscenza e gestione. Come valorizzare il patrimonio conoscitivo aziendale, Ledizioni, Milano 2008

- articles:

  1. CONDIVISIONE DI CONOSCENZA E SUCCESSO DELLE ICT NELLE ORGANIZZAZIONI: UNA QUESTIONE TECNOLOGICA O SOCIALE?
  2. THE APPLICATION OF CHANGE MANAGEMENT THEORY TO HR PORTAL IMPLEMENTATION IN SUBSIDIARIES OF MULTINATIONAL CORPORATIONS
Assessment methods

Oral examination.

Office hours

Monday and Tuesday, by appointments only.

Programme validity

2017

Course tutors and assistants

Camelia Irina Caldarusa

c.caldarusa@campus.unimib.it