UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Diritto dei Consumatori

1819-5-A5810001

Learning objectives

The course is meant to offer students a deep knowledge of principles and topics relating to consumer law

Contents

The course is meant to offer students a deep knowledge of principles and topics relating to consumer law.

Detailed program

General provisions and purposes

Education and information Indications of products

Special information methods

Commercial practises, advertising and other commercial communications

Strenghtening of consumer protection with regard to teleshopping

The consumer relationship

On consumer contracts in general

Consumers credit

Exercising commercial activities

Contracts negotiated on business premises

Contracts negotiated away from business premises

Distance contracts

E-commerce

Provisions relating to single contracts Tourist services

Supply of public services

Product safety

Liability for damage caused by defective products

Legal guarantee of conformity and commercial guarantees for consumer goods

Consumers' associations and access to justice

Prerequisites

Deep knowledge of civil law

Teaching methods

Lectures

Assessment methods

Oral examination. Regularly attending students will be allowed to experience a different way to pass the examination that will be pointed out during the course.

Textbooks and Reading Materials

One or more books regarding consumer law where all subjects of the course were discussed