



UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

SYLLABUS DEL CORSO

Il Paziente Difficile: Aspetti Relazionali nelle Professioni Sanitarie

1819-3-H4101D048

Aims

The course aim is to develop interpersonal sensitivity in patient-doctor interaction, to develop selective attention to patient's personality differences

Contents

Emotions and problem-solving.

Psychological aspects in clinical reasoning; dyadic and group interactions;

The difficult patient: type, relation and planning

Detailed program

First lesson: Psychological aspects in clinical reasoning; dyadic and group interactions; the difficult patient: type, relation and planning

From second to fourth: experiential activity: video-corded role-playing with simulated patients (a case of anxiety, a defiant patient, a multiple setting).

Prerequisites

Medical and Dental students at 3rd year and over; students of the Course in Nursing and Midwifery Sciences at 1st year and over and students of the Course in Nursing at 2nd year and over

Teaching form

Frontal lessons and Experiential sessions

Role-play with standardized patients

Group discussion

Textbook and teaching resource

Boris Luban Plozza, Il medico come terapia , l'alleanza con il paziente , Centro Scientifico Editore, Torino, 2001

Semester

Assessment method

Pre-post assessment with questionnaires

Office hours
