

# UNIVERSITÀ DEGLI STUDI DI MILANO-BICOCCA

# SYLLABUS DEL CORSO

## Gestione del Paziente

1920-1-I0301D004-I0301D018M

### Aims

The student should be able to know the informations about correct preparation and use of materials and about patient management in the dental clinic

#### Contents

Aim of the teaching is to provide information about correct patient management in the dental clinic

#### **Detailed program**

- Preparation and use of materials, hygiene standards, sanitation and restoration;
- Sterilization processes:

Decontamination, washing, packaging, sterilization and storage of dental materials

Steam sterilization, daily checks and reference legislation;

- Clinical documentation:
- Outpatient folder, patient reception, management of patients with diabetes, heart diseases and disability.
- Vital parameters check: theory and practice
- Behavioral modalities in urgencies and health emergencies

- Hand washing , disposal of hospital waste.

#### Prerequisites

### **Teaching form**

Exercises

#### Textbook and teaching resource

The Teacher will provide educational materials

#### Semester

Second semester

#### Assessment method

Written test in itinere comprising 7 multiple choice questions with only one correct answer among 4 and 4 open questions. Each correct answer is scored 2. Oral examination on request

#### Office hours

By appointement required by mail