



UNIVERSITÀ  
DEGLI STUDI DI MILANO-BICOCCA

## SYLLABUS DEL CORSO

### Valutazione dei Processi e Controlli di Qualità

1920-3-I0302D019-I0302D057M

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#### Aims

Student skills:

to describe the theory and how to perform process evaluation and validations and quality controls.

#### Contents

The goal of the course is to provide the student with the cultural basis for the acquisition of full professional competence, according to regulation of the specific professional title: biomedical laboratory technician (DM 745/94)

#### Detailed program

Guidelines, use of CLSI documents, total error-based quality control implementation. Validation protocols.

#### Prerequisites

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#### Teaching form

Lectures and exercises

**Textbook and teaching resource**

The Teachers will provide educational materials

**Semester**

Second semester

**Assessment method**

Written in itinere test consisting of a description and commentary of 2 representative examples of internal or external quality controls

**Office hours**

On appointment requested by mail

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