



UNIVERSITÀ  
DEGLI STUDI DI MILANO-BICOCCA

## SYLLABUS DEL CORSO

### Valutazione dei Processi e Controlli di Qualità

2021-3-I0302D019-I0302D057M

---

#### Aims

Student skills:

to describe the theory and how to perform process evaluation and validations and quality controls.

#### Contents

the goal of the course is to provide the student with the cultural basis for the acquisition of full professional competence, according to regulation of the specific professional title: biomedical laboratory technician (DM 745/94)

#### Detailed program

Guidelines, use of CLSI documents, total error-based quality control implementation. Validation protocols.

#### Prerequisites

#### Teaching form

Lectures and exercises

## **Textbook and teaching resource**

The Teachers will provide educational materials

## **Semester**

second semester

## **Assessment method**

Written in itinere test consisting of a description and commentary of 2 representative examples of internal or external quality controls

## **Office hours**

On appointment requested by e-mail

---