UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Methods and Techniques of Social Work II

2021-3-E3901N053

Learning objectives

The course is aimed to develop the following specific competences of the student:

*develop the help relationship with the person;

* use in the various stages of the methodological process, tools and techniques of social work;

* reflect and connect the theoretical contents with the experience of the practical training;

b) transversal competences

* link the specific contents of social work with the theoretical contributions arising from other disciplines thought in the curriculum;

* link , in a critical reflective way, the theoretical contents with the field placement experience.

Contents

Theoretical framework of social work intervention.

Case work: the helping relationship process.

Social programming and social planning.

Detailed program

§Introduction:

- models of social work;

- core functions of social work;

- levels of social intervention;

- some key concepts.

§ Case work: framework, definition and purpose

* The helping process (insights)

- assessment: different types of assessment with particular attention to collaborative assessment;

- planning of the helping intervention with particular attention to participatory and collaborative perspective;

- the evaluation of the helping intervention: aims, approaches and tools;

-specific tools of helping process (in-depth analysis): interview, home visiting, team work, case networks, social report;

§Social programming and social planning: role and function of the social worker.

Prerequisites

Sufficient logical ability, social culture skills and critical reasoning learning, writing and oral communication skills. Knowledge of the contents of the courses of "Methods and techniques of social work I and II".

Teaching methods

In the period of the Covid-19 emergency, lessons will take place remotely with video conferencing events in mixed asynchronous / synchronous modality

Assessment methods

Oral examination aimed at showing:

- ability in connecting social work theories with practice experienced during the field placement and with the theoretical contribution of other disciplines useful to understand the social context and specific users situation;

- methodological competence in developing helping relationship;

- use appropriately in the various stages of the methodological process tools and techniques of social work.

Textbooks and Reading Materials

The bibliography of the course will be communicated and discussed during the first lesson.