



UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

SYLLABUS DEL CORSO

Comunicazione in Ambito Sanitario

2021-2-F5104P017-F5104P017M

Learning area

COMMUNICATION IN HEALTH CARE

Learning objectives

Knowledge and understanding

- _____
- Understanding of the psychological, social and cultural variables involved in communication and interaction in healthcare

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- Understanding of, and intervention on, communication and relational problems in healthcare settings
 - Mastering of some psycho-educational techniques aimed at improving the quality of relationships and communication in healthcare.

- Ability to apply different intervention techniques necessary to improve the quality of relationships and communication in healthcare

Contents

It will be described the most influential models of doctor/patient relationships and communication in healthcare will be discussed, taking in account the psychological and social variables involved.

Detailed program

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Prerequisites

Nothing specific. A good knowledge of (Jungian) Analytical Psychology's basic principles will facilitate the comprehension of some of the course's topics

Teaching methods

Formal lectures, discussions about clinical cases, practical training, videos/ documentaries, and in depth discussions of some topics

Participation in optional activities (such as group presentations) proposed during the course will contribute to the final evaluation (only for attending students).

Assessment methods

Written test including 15 multiple-choice

Textbooks and Reading Materials

Rubinelli S., Camerini L., Schulz P. (2010). Comunicazione e salute. Apogeo

Milanese R. Milanese S. Il tocco, il rimedio e la parola. La comunicazione tra medico e paziente come strumento terapeutico (2015). Ponte alle Grazie

Further readings can be found on e-learning web site.
