



UNIVERSITÀ  
DEGLI STUDI DI MILANO-BICOCCA

## SYLLABUS DEL CORSO

### Psicologia Sociale per le Organizzazioni

2021-2-F5106P016

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#### Learning area

Social psychology, economic psychology and decision-making

#### Learning objectives

##### *Knowledge and understanding*

- Psychosocial dynamics of organizations
- Leadership in the organizational context
- Motivation and commitment
- Information management
- Conflict management and stress
- Group performance
- Impact of new technologies in organizations

##### *Applying knowledge and understanding*

- \_\_\_\_\_
- Critical analysis of research examples.

## Contents

Students will be guided through the main themes of the social and organizational psychology adopting the Social identity theoretical framework. The main goal of the course is the understanding of aspects and dynamics characterizing the organizations, as social systems coordinating people's behavior through different social roles. The main theories concerning the central themes of the organizational psychology such as leadership, commitment, conflict management and the Impact of new technologies in organizations will be presented.

## Detailed program

- What is an organization
- Social identity and organizations
- Leadership in the organizational context
- Commitment
- Communication
- Group decision-making processes and groupthinking
- Conflict management
- Group performance
- Stress and coping
- Impact of new technologies in organizations

## Prerequisites

[No previous knowledge is required. A good knowledge of the basis of Social Psychology enables a more aware fruition of the course contents.](#)

## Teaching methods

In addition to classroom lectures, part of the teaching will take place through the discussion of scientific articles, and discussions on the course topics.

All the materials (slides and, when possible, scientific articles) will be made available on the e-learning web page of the course so that also non-attending students can use it.

## Assessment methods

The exam is written with 10 multiple choice question and 2 open-ended questions, aimed at ascertaining the effective acquisition of both theoretical knowledge and the ability to apply them to reality.

The evaluation criteria are the correctness of the answers, the ability to argue, synthesize, create links, and critically read the reality.

Two mid-term exams reserved for attending students (one mid-term test and one test at the course end) are also scheduled.

Upon student's request, an oral interview is also provided, on all the topics of the course, which can lead to an increase or decrease of up to 2 points compared to the score of the written exam.

*During the Covid-19 emergency period, the examination procedure will be defined and updated on the basis of the University's provisions.*

## **Textbooks and Reading Materials**

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*Detailed information about any other learning material will be provided in the e-learning page of the course.*

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