UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Organization and Management For Educational Service

2021-2-E1901R126

Course title

Organizing Socio-Educational Services

Topics and course structure

- Organizational behavior
- Coordination and integration policies and practices
- Management of socio-educational services

Objectives

Students will demonstrate a knowledge of basic organizational behaviour and its handling in socio-educational services. In particular, they will be able

- to understand individual antecedents of behaviour (competence and motivation);
- to analyse group dynamics: conflict, power, leadership and culture;
- to manage process of influence and be part of change initiatives;

- to act in coordination with teammates, even in project setting;
- to manage relationships between their organization and key stakeholders.

Methodologies

Lectures, case studies analysis and discussion, exercises

Online and offline teaching materials

Programme and references for attending students

- Kreitner R. e Kinicki A., 2012, Organizational Behavior, McGraw-Hill Education;
- other resources that will be defined taking into account specific student's learning needs and interests (please contact the teacher at cristiano.ghiringhelli@unimib.it)

Programme and references for non-attending students

- Kreitner R. e Kinicki A., 2012, Organizational Behavior, McGraw-Hill Education;
- other resources that will be defined taking into account specific student's learning needs and interests (please contact the teacher at cristiano.ghiringhelli@unimib.it)

Assessment methods

Oral Examination (English language). The examination will assess the following subjects:

- knowledge of constructs, theories and models and of their relationship;
- usage of the correct disciplinary language;
- ability to apply constructs, theories and models to real cases and contexts.

Office hours

Please check the following web page: https://www.unimib.it/cristiano-ghiringhelli

Programme validity

Two academic years.

Course tutors and assistants

Course Tutor: dott. Matteo Ripamonti (matteo.ripamonti@unimib.it)