UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Communication and Diagnostic Reasoning in Healthcare Settings

2122-2-F5104P017

Learning area

METHODS AND TECHNIQUES FOR TREATMENT AND REHABILITATION

Learning objectives

Knowledge and understanding

? Acquisition of theoretical knowledge of communication and personal relationships in healthcare

? Understanding of the psychological, social and cultural variables involved in communication and interaction in healthcare

Applying knowledge and understanding

? Understanding of, and intervention on, communication and relational problems in healthcare settings

? Mastering of some psycho-educational techniques aimed at improving the quality of relationships and communication in healthcare.

Ability to apply different intervention techniques necessary to improve the quality of relationships and communication healthcare

Contents

Detailed program

Prerequisites

Teaching methods

Assessment methods

Textbooks and Reading Materials