



UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Organization Design and Management

2122-2-E2001R010

Course title

BUSINESS ORGANIZATION AND MARKETING

Topics and course structure

The course explores managing communication processes in companies and institutions, with an analysis of their contexts in action.

To develop skills of interpretation of different contexts, the Business Organization and Marketing course addresses the knowledge of organizations and tools and policies of organizational communication.

Strategic choices, organizational dynamics and marketing mix tools are addressed during the course

Objectives

Knowledge and understanding

Students will acquire solid and systematic knowledge on the use of tools and communication processes in organizations, and in particular marketing communication and internal communication.

Ability to apply knowledge and understanding

Students will learn to use concepts described above by applying them in the study of business cases and in exercises

Methodologies

Lectures, cases and exercises, keynote speeches

Online and offline teaching materials

Case studies, videos, slides

Programme and references for attending students

Kreitner R., Kinicki A., Comportamento organizzativo, Seconda edizione, Apogeo, 2013. (capitoli 1,2,3,4,5,6,7,8,9,12,15)

Winer R.S., Ravi D., Mosca F., Marketing management, Seconda edizione, Apogeo, 2013 (esclusi i capitoli 5,8,13,14). Il cap.3 fino a pag.105 e il cap.6 fino a pag.216.

Case studies, on line materials

Programme and references for non-attending students

- Kreitner R., Kinicki A., Comportamento organizzativo, Seconda edizione, Apogeo, 2013.
- Winer R.S., Ravi D., Mosca F., Marketing management, Seconda edizione, Apogeo, 2013 (esclusi i capitoli 5,8,13,14)

Assessment methods

For attending students: oral exam and written analysis of an assigned case study.

For non-attending students: oral exam.

Exams verify the preparation of the students on the basis of the contents that can be acquired through the study of the books indicated in the bibliography (including case studies).

Office hours

<https://www.unimib.it/barbara-quacquarelli>

Programme validity

Two academic years

Course tutors and assistants

Tutor:

Ilenia Bua ilenia.bua@unimib.it

Assistant:

Pina Debbi
