



UNIVERSITÀ  
DEGLI STUDI DI MILANO-BICOCCA

## COURSE SYLLABUS

### Information Systems For Knowledge Management

2122-2-F5701R010

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#### Course title

**INFORMATION SYSTEMS FOR KNOWLEDGE MANAGEMENT**

#### Topics and course structure

The Digital Workplace: ICT for communication, collaboration, and organizational development. After analyzing the main instruments to support knowledge management, the course aims to outline the organizational impact of the digital tools techniques and practices for learning, communicate and collaborate inside organizations.

#### Objectives

The aim of the course is to promote the following learning outcomes:

- Knowledge and understanding of the relationship between technology and the organization;
- Capacity to relate different knowledge management methods and models;
- Ability to apply knowledge and models related to technology adoption within organizations.

The course aims to develop the following key skills:

- theoretical models, tools and methods of organizational analysis;
- policies, practices and human resource management systems;
- theoretical models, tools and methods for managing organizational change;

- theoretical models, tools and methods for the analysis and interpretation of social, cultural, national, international and global changes;
- specific language skills, with particular reference to the English language.

The course contributes to the training of the specialist profile of work organization

## **Methodologies**

- In-class lecture (to introduce theoretical models, tools and methods of organizational analysis);
- Practical exercises and Group work (to train the capacity to relate different knowledge management methods and models);
- Videoconferencing, Online discussion; Online activities (to facilitate the learning and understanding of the relationship between technology and the organization and communication skills);
- Analysis of case studies (to train the ability to apply knowledge and models related to technology adoption within organizations).

## **Online and offline teaching materials**

- Presentations;
- Lecture notes;
- Academic articles;
- Study cases;
- Videos.

## **Programme and references for attending students**

To be defined

## **Programme and references for non-attending students**

to be defined

## **Assessment methods**

Sarà definito dal/dalla docente titolare dell'insegnamento

## **Office hours**

Sarà definito dal/dalla docente titolare dell'insegnamento

## **Programme validity**

Two Academic Years

## **Course tutors and assistants**

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