

# UNIVERSITÀ DEGLI STUDI DI MILANO-BICOCCA

# SYLLABUS DEL CORSO

# **International Business**

2122-2-F7702M063

Obiettivi formativi

Contenuti sintetici

#### Programma esteso

Parts	Topics	Books
Part I: The decision to internationalize		
	<ol> <li>Global business and global marketing in the firm I: The process of globalization, SMEs vs. LSEs &amp; globalization, the Nine strategic windows frame, Driving forces of globalization, EPRG, Foundation concepts and four risks of IB.</li> </ol>	CKR2
	Illustration cases Lego, Nintendo, Nivea	
	<ol> <li>Global business and global marketing in the firm II:</li> <li>Global integration versus market responsiveness, The value chain &amp; International expansion, global services,</li> </ol>	

	and experiences.	TBD
	Illustration cases Uber, Vodafone, McDonald's	
	<ol> <li>Initiation of internationalization: Motives &amp; drivers, Barriers and risks,</li> <li>Building the global firm. Nature, types, and roles of the MNE</li> <li>Case Activplant</li> </ol>	CKR11
	4. Internationalization theories: Uppsala model, TCA/Internalization model, Network model, Born Globals, Eclectic Paradigm Illustration cases BYD, Reebok	
	5. Development of the firm's international competitiveness I: Porter's Diamond of national competitiveness, A method for the identification of KSFs & SCA, Illustration case Electrolux, Cereal Partners	
	<ol> <li>Development of the firm's international competitiveness II: Value nets and network mobilization, Platforms and platform development, Illustration cases Moovel, Chinese textile companies, Uber versus Didi</li> </ol>	articles from Professor &
	<ol> <li>Development of the firm's international competitiveness III: Blue oceans &amp; commoditization, Value innovation, Business model transformation, Servitization</li> </ol>	articles from Professor &
	8. <i>Duel</i> Case Going global: International case in collaboration with University of Antwerp & University of Prague Briefing and Part I	
Part II: Deciding which markets to enter		
	9. Global marketing research I: Role of researcher, linking research to decision-making, secondary and www-based research, Estimating demand, Illustration cases.	
	10. Global marketing research II: Primary research	H5

	problems and opportunities, segmentation research, setting up an international MIS, Case application.
	11. Duel Go Global project: Student feedback session
	12. The political and economic environment: IntroH6
	cases Huawei and Google, Political/legal environment, Economic environment, regional integration, Bottom ofCKR 6 & 8
	the pyramid and emerging economies, Illustration
	cases.
	13. The socio-cultural environment: Definition and H7 layers of culture, Typologies/Frameworks, Managing
	cultural differences, Convergence vs. divergence,CKR3
	Illustration cases Ikea & Cirque du Soleil
	14. International market selection: Country screeningH8
	(by SMEs vs. LSEs, filter model), Case Bosch security Systems, Market expansion strategy, GlobalCKR12
	product/market portfolio, De-internationalization, and
	market exit. Illustration cases Philips Lightning and Selected articles Prof SodaStream
	15. Duel Case Going global: International case in
	collaboration with University of Antwerp & University of
	Prague Briefing and Part II
Part III: Market entr strategies	
	y 16. Choice of entry modes: A model with determiningH9
	у
	y 16. Choice of entry modes: A model with determiningH9 factors, Illustration case Spotify, <i>Case Amazon in</i>

	19. Hierarchical modes: FDI and M&A	H12
	Illustration cases	CKR14
	20. International & global sourcing: Purchasing maturity, procurement and value creation, internationalization of purchasing, global purchasing; selected examples	
	21. <i>Duel</i> Case Going global: International case in collaboration with University of Antwerp & University of Prague Briefing and Part III	
	22. <i>Duel</i> Go Global project: Student feedback session	
Part IV: Designing the global narketing program		
	23. Product strategy: Dimensions of the international product offer, international services, PLC and product innovation, Product positioning and branding (brand identity prism), Illustration cases Salesforce.com, iOS/Android etc.	
	24. Pricing strategy: Factors influencing international pricing, strategies, Internet & pricing, Terms of sales, delivery, and payment. Illustration cases Harley-Davidson and Gillette	
	25. Channel strategy: Channel structures: A typology, e- commerce, managing and controlling channels, channel power & retailing, case Dell	
	26. Communication strategy: Communication process & tools, international advertising, viral & social media, selected cases Swarovski, Levi Strauss	
	27. Q&A session. Tips & tricks	
Part V: Implementing and organizing		
	28. Organization and Control: Developing globa	H19

coordination and control; restructuring for global success. Worldwide learning and collaboration; transferring
 marketing best practices.
29. HR in the global firm; <i>Integration case United</i> CKR17 <i>Cereals</i> ; Evaluating a company's global strategy: The Triple A Framework.
30. <i>Duel</i> Go Global project: Student presentations & defenses. Date TBD (class will be 'split')

# Prerequisiti

#### Metodi didattici

# Modalità di verifica dell'apprendimento

#### Testi di riferimento

# Periodo di erogazione dell'insegnamento

# Lingua di insegnamento

English