

UNIVERSITÀ DEGLI STUDI DI MILANO-BICOCCA

SYLLABUS DEL CORSO

International Business

2122-2-F7702M063

Obiettivi formativi

Contenuti sintetici

Programma esteso

| Parts | Topics | Books |
|--|--|-------|
| Part I: The decision to internationalize | | |
| | 1. Global business and global marketing in the firm I: The process of globalization, SMEs vs. LSEs & globalization, the Nine strategic windows frame, Driving forces of globalization, EPRG, Foundation concepts and four risks of IB. | CKR2 |
| | Illustration cases Lego, Nintendo, Nivea 2. Global business and global marketing in the firm II: Global integration versus market responsiveness, The value chain & International expansion, global services, | |

| | and experiences. | TBD |
|--|---|---------------------------|
| | Illustration cases Uber, Vodafone, McDonald's | |
| | Initiation of internationalization: Motives & drivers, Barriers and risks, Building the global firm. Nature, types, and roles of the MNE Case Activplant | CKR11 |
| | 4. Internationalization theories: Uppsala model, TCA/Internalization model, Network model, Born Globals, Eclectic Paradigm Illustration cases BYD, Reebok | |
| | 5. Development of the firm's international competitiveness I: Porter's Diamond of national competitiveness, A method for the identification of KSFs & SCA, Illustration case Electrolux, Cereal Partners | |
| | 6. Development of the firm's international competitiveness II: Value nets and network mobilization, Platforms and platform development, Illustration cases Moovel, Chinese textile companies, <i>Uber versus Didi</i> | articles from Professor & |
| | 7. Development of the firm's international competitiveness III: Blue oceans & commoditization, Value innovation, Business model transformation, Servitization | articles from Professor & |
| | Duel Case Going global: International case in collaboration with University of Antwerp & University of Prague Briefing and Part I | |
| Part II: Deciding which markets to enter | | |
| | 9. Global marketing research I: Role of researcher, linking research to decision-making, secondary and www-based research, Estimating demand, Illustration cases. | |
| | 10. Global marketing research II: Primary research | H5 |

| | problems and opportunities, segmentation research, setting up an international MIS, Case application. | |
|--------------------------------------|--|-----------|
| | 11. <i>Duel</i> Go Global project: Student feedback session | |
| | 12. The political and economic environment: Intro cases Huawei and Google, Political/legal environment, Economic environment, regional integration, Bottom of the pyramid and emerging economies, Illustration cases. | CKR 6 & 8 |
| | 13. The socio-cultural environment: Definition and layers of culture, Typologies/Frameworks, Managing cultural differences, Convergence vs. divergence, lllustration cases Ikea & Cirque du Soleil | |
| | 14. International market selection: Country screening (by SMEs vs. LSEs, filter model), Case Bosch security Systems, Market expansion strategy, Global product/market portfolio, De-internationalization, and market exit. Illustration cases Philips Lightning and SodaStream | CKR12 |
| | 15. Duel Case Going global: International case in collaboration with University of Antwerp & University of Prague Briefing and Part II | |
| Part III: Market entry strategies | | |
| | 16. Choice of entry modes: A model with determining factors, Illustration case Spotify, Case Amazon in Emerging Markets | |
| | 17. Export and intermediary modes: Direct versus indirect export, cooperative export; Contract manufacturing, Licensing, Franchising, Joint ventures, Illustration cases | |
| | 18. Alliances and networks: Typology, network mobilization, platform development and orchestration, lllustration cases | |
| | | |

| | 19. Hierarchical modes: FDI and M&A | H12 |
|---|--|-------|
| | Illustration cases | CKR14 |
| | 20. International & global sourcing: Purchasing maturity, procurement and value creation, internationalization of purchasing, global purchasing; selected examples | |
| | 21. Duel Case Going global: International case in collaboration with University of Antwerp & University of Prague Briefing and Part III | |
| | 22. Duel Go Global project: Student feedback session | |
| Part IV: Designing the global marketing program | | |
| | 23. Product strategy: Dimensions of the international product offer, international services, PLC and product innovation, Product positioning and branding (brandidentity prism), Illustration cases Salesforce.com, iOS/Android etc. | |
| | 24. Pricing strategy: Factors influencing international pricing, strategies, Internet & pricing, Terms of sales, delivery, and payment. Illustration cases Harley-Davidson and Gillette | |
| | 25. Channel strategy: Channel structures: A typology, e-commerce, managing and controlling channels, channel power & retailing, case Dell | |
| | 26. Communication strategy: Communication process & tools, international advertising, viral & social media, selected cases Swarovski, Levi Strauss | |
| | 27. Q&A session. Tips & tricks | |
| Part V: Implementing and organizing | | |
| | 28. Organization and Control: Developing global | H19 |

| coordination and control; restructuring for global success. Worldwide learning and collaboration; transferring marketing best practices. |
|--|
| 29. HR in the global firm; <i>Integration case United</i> CKR17 Cereals; Evaluating a company's global strategy: The Triple A Framework. |
| 30. <i>Duel</i> Go Global project: Student presentations & defenses. Date TBD (class will be 'split') |

Prerequisiti

Metodi didattici

Modalità di verifica dell'apprendimento

Testi di riferimento

Periodo di erogazione dell'insegnamento

Lingua di insegnamento

English