



UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

SYLLABUS DEL CORSO

Communication Management - 1

2122-1-F7701M076-T1

Learning objectives

The course of Communication Management aims to get into detail with corporate communication and marketing communication, both from the theoretical point of view and of managerial tools.

Contents

- Communication and value
- Areas of business and corporate communication
- The marketing communication mix
- Planning, organization and control of communication

Detailed program

Communication and value: communication mechanisms, management of relations with the various stakeholders

The areas of business communication: institutional communication, economic-financial communication, organizational communication, marketing communication

The communication mix in the logic of marketing: product, distribution, price, promotion, branding

Planning, organization and control of communication: strategic and operational aspects

Prerequisites

none

Teaching methods

Frontal lessons and case studies presented by entrepreneurs/operators. In case of restrictions due to COVID emergency also in the second semester, lessons will be held remotely with synchronous videoconferencing events.

Assessment methods

Written exam (structured questions) + optional oral. In case of restrictions due to COVID-19 emergency also in the second semester, the final evaluation will be done with a written examination (using Respondus software) composed by 3 open questions

Textbooks and Reading Materials

Alberto Pastore, Maria Vernuccio, *Impresa e comunicazione. Principi e strumenti per il management*, Apogeo Education, Edizione: 2

Semester

II semester

Teaching language

Italian
