



UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

SYLLABUS DEL CORSO

Comunicazione e Counselling nella Partnership Donna-ostetrica

2122-2-I0102D909

Aims

Students will be aware of basic dynamics of communication process, in a systemic perspective. They will acquire skills and techniques useful to effective communication and will learn communication modes functional to relationship with woman (with particular focus to accompanying woman in childbirth process).

Contents

Effective and emphatic communication. Communication skills and abilities. Management of relational dynamics

Detailed program

- 1_ Communication process: components and dynamics (Linear Communication, Pragmatics of Human Communication)
- 2_ Communication awareness: verbal/paraverbal/nonverbal, mental representations and preconceptions, communication walls, assertiveness.
- 3_ Structure and techniques for the interview: punctuation of the partners' communication procedures, wording of questions, active listening
- 4_ The counselling in woman-midwife partnership and in childbirth pathway
- 5_ Inter-cultural communication

Prerequisites

none

Teaching form

Lecturer, audio-visual supports, teamworks, role-playing

Textbook and teaching resource

Bertram Marshall Rosenberg "Le parole sono finestre (Oppure muri)", Esserci Ed. 2003

Anchisi e Dessy "Non solo comunicare. Teoria e pratica del comportamento assertivo", Franco Angeli ed. 1995

Marianella Sclavi "Arte di ascoltare e mondi possibili. Come si esce dalle cornici di cui siamo parte", Bruno Mondadori ed. 2003

Thomas Gordon "Relazioni Efficaci. Come costruirle, come non pregiudicarle", La Meridiana Ed. 2005

Pairman Sally, Pincombe Jan, Thorogood Carol, Tracy Sally, " Midwifery preparation for practice", Churchill Livingstone, 3° ed. 2015.

Semester

second

Assessment method

Attendance

Office hours

On appointment
