



UNIVERSITÀ  
DEGLI STUDI DI MILANO-BICOCCA

## COURSE SYLLABUS

### Communication and Diagnostic Reasoning in Healthcare Settings

2223-2-F5104P017

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#### Learning area

METHODS AND TECHNIQUES FOR TREATMENT AND REHABILITATION

#### Learning objectives

Knowledge and understanding

- ? Acquisition of theoretical knowledge of communication and personal relationships in healthcare
- ? Understanding of the psychological, social and cultural variables involved in communication and interaction in healthcare

Applying knowledge and understanding

- ? Understanding of, and intervention on, communication and relational problems in healthcare settings
- ? Mastering of some psycho-educational techniques aimed at improving the quality of relationships and communication in healthcare.

Ability to apply different intervention techniques necessary to improve the quality of relationships and communication healthcare

#### Contents

**Detailed program**

**Prerequisites**

**Teaching methods**

**Assessment methods**

**Textbooks and Reading Materials**

**Sustainable Development Goals**

GOOD HEALTH AND WELL-BEING

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