



UNIVERSITÀ  
DEGLI STUDI DI MILANO-BICOCCA

## COURSE SYLLABUS

### Training Methodology

2223-1-F5701R036

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#### Course title

Training in contemporary organizations

#### Topics and course structure

In the age of the knowledge society and the rapid obsolescence of skills, individuals are required to learn \* always \* and \* everywhere . The centrality of training processes is a phenomenon that is valued at a social level and which is re-proposed in the organizational context where human resources are now one of the indispensable assets to guarantee the success of a company. But what does it mean to train in today's organizations? What variables need to be considered? How is it possible to think and act training courses that really know how to impact at the organizational level and be the basis for the growth of individuals and at the same time for the creation of value for the organization?

The course aims to explore these issues and will be divided into two parts: the first part will reflect on the characteristics of training processes in organizational contexts, working on the analysis of training practices in today's organizations and on the meaning of a pedagogical reading of organizations; it will reflect on the important connection between training and corporate strategy. In the second part, an exploration of the main training methodologies currently in use will be proposed, so as to promote in the students the ability to choose the most consistent methodologies with respect to the context, the specific training needs of the organization and the recipients of the path.

At the end of the course, students will have developed the key skills to analyze, design and manage a training course.

## **Objectives**

The teaching explores one of the central aspects of the management and development of human resources: the training, and does so by promoting a strategic use of training, retracing the main theories and models relating to training in today's organizations and deepening the reference to some of the training methodologies currently available.

Objectives of the course are:

\ - understanding the strategic value of training and know the main theories and models on training and training activity in organizations;

\ - knowing the phases of a training project;

\ - knowing the different training methodologies, from the traditional ones up to the training methodologies "beyond the classroom", in order to choose those most coherent with the training project to be promoted.

## **Methodologies**

The course will include the presence of lectures to which active teaching methodologies will alternate (role play, exercises, simulations, planning, case analysis) in order to allow students to experience the topics covered, thus profitably integrating the promotion of knowledge to the development of skills.

## **Online and offline teaching materials**

The slides used during the lessons, as well as any supplementary materials (e.g. videos, articles, teaching notes and so on) are made available through the e-learning platform on the course page.

## **Programme and references for attending students**

## **Programme and references for non-attending students**

### **Assessment methods**

For attending students

During the exam the knowledge of the theories on adult education and of the training planning phases will be assessed. The possibility of elaborating and presenting a training project may also be requested, starting from a series of indications provided by the teacher. Knowledge of the concepts and themes presented in lectures (including exercises) and in the texts in the bibliography, the ability to use concepts to read the experiences, the clarity of presentation and the ability to critically analyze situations will be assessed.

For non-attending students

The exam will consist of an interview in which the knowledge of the topics present in the texts in the exam bibliography will be assessed, the ability to understand and critical re-elaboration of the same, the ability to identify

the connection between the different topics and the exam texts, the ability to use theories for reading and solving concrete problems, lexical clarity and precision

## **Office hours**

## **Programme validity**

The course program is valid for two academic years (until and not beyond the September 2024 appeal).

It will be possible to take the exam with the program as attending students until and no later than the September 2023 exam.

## **Course tutors and assistants**

## **Sustainable Development Goals**

QUALITY EDUCATION

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