UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Turno B - La leadership e la gestione delle reti nel lavoro sociale

2223-2-F8701N033-TB

Learning objectives

“Leadership and management of networks in the area of social work”

The transformations, which the facilities and services of welfare, public sector and private-social sector are going through, are made more complex by changes in labour market and by evolutions in a regulatory framework dominated by financial uncertainties. The precariousness and fragility of institutions seem to characterize organizations and working groups, increasing feelings of uncertainty and disorientation. Furthermore, the current social transformations require operators, managers ad supervisor to approach their own work with “flexibility” and “smartness”.

Therefore, it seems that “impossible tasks” may occur in the area of social work .

In order to face complex frameworks and plan the future, is necessary to be able to see with new eyes, to listen to weak signals, to identify the traces of change and to act in a different way. The challenge of growth also revolves around this kind of abilities. In the laboratory, challenges to be faced, rather than problem to be solved, will be assessed.

Contents

This laboratory reflection will recall the theoretical fundamentals, developed during the degree course, to provide the chance to experiment themselves in key issues. The most relevant core issues are leadership and the role of social manager in coordinating operational units and planning in the area of welfare and social policy

Detailed program

Theoretical reflections and exercises will be based on the following key issues:

Leadership: to lead, motivate and engage

Delegation and responsibility: to coordinate and control

Conflicts and cooperation: to manage diversities and ideas

To activate virtuous networks and projects.

Prerequisites

None

Teaching methods

During the laboratory, the theoretical elements will be short and essential. Participants will be required to get involved and experiment new challenges in a safe environment, individually or in groups. In the course of the laboratory, attempts will be made to develop potential strategies to face a difficult and changeable context, promoting the specificities of social work and strengthen the core competences.

Assessment methods

The laboratory do not require students to pass any exam. However, regular attendance and active participation are necessary.

Textbooks and Reading Materials

Bibliography

Lazzari L, 2012 *Il manuale del teambuilder. Tutto ciò che è necessario sapere per trasformare un gruppo di lavoro in una squadra e una squadra in una squadra specializzata*, Milano: Franco Angeli

Galli S. Tomè M, 2010 *Il manager sociale. Identità e competenze per coordinare e dirigere nel welfare* Milano: Franco Angeli

Armigliati R, 2012 *Total responsability,* Milano: Guerini e Associati

Sustainable Development Goals

GENDER EQUALITY