

UNIVERSITÀ DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Patient Management

2324-1-I0301D004-I0301D018M

Aims

The student should be able to know the informations about correct preparation and use of materials and about patient management in the dental clinic

Contents

Aim of the teaching is to provide information about correct patient management in the dental clinic

Detailed program

- The dental clinic:
 - Preparation and use of materials, hygiene standards, sanitation and restoration;
- Sterilization processes:
 - Decontamination, washing, packaging, sterilization and storage of dental materials
- Steam sterilization, daily checks and reference legislation;
- Clinical documentation:
 - Outpatient folder, patient reception, management of patients with diabetes, heart diseases and disability.
- Vital parameters check: theory and practice
- · Behavioral modalities in urgencies and health emergencies
- Hand washing, disposal of hospital waste.

Prerequisites
Teaching form
Exercises
Textbook and teaching resource
The Teacher will provide educational materials
Semester
Second semester
Assessment method
Written test in itinere comprising 7 multiple choice questions with only one correct answer among 4 and 4 open questions. Each correct answer is scored 2. Oral examination on request.
Office hours
By appointement required by mail
Sustainable Development Goals
GOOD HEALTH AND WELL-BEING
COOD HEALTHAND WELL DENIED