UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Organization and Management Health System

2324-2-K0101D010-K0101D031M

Aims

The course aims to provide students with the knowledge useful to understand problems of organization and management that characterize the health centres.

Contents

To acquire knowledge on: 1. The corporatization of health care. 2. The plan of organization and operation of the company. 3. The company's quality system. 4. Elements of leadership in healthcare. 5. Continuity of care. 6. Main laws regulating health services.

Detailed program

Structure and functioning of health institutions Leadership in healthcare management. Individual and institutional responsibility. National and regional health system. Continuity of care. Strategic direction of health services. Health services regulation.

Prerequisites

Defined by the Degree Regulation

Teaching form

Lectures and exercises.

Textbook and teaching resource

Pontello G. (1998) Il management infermieristico. Milano: Masson; Calamandrei C., Orlandi C. (2009) La dirigenza infermieristica. Milano: McGraw-Hill; Auteri E. (2009) Management delle risorse umane. Fondamenti professionali. Milano: Edizioni Angelo Guerini ed associati SpA; Moiset C., Vanzetta M.(2009) Misurare l'assistenza: il SIPI: dalla progettazione all'applicazione. Milano: McGraw-Hill; Bonazzi G. (1998) Storia del pensiero organizzativo. Milano: Franco Angeli.

Semester

Second year, first semester

Assessment method

The examination is not for the single module but it is an integrated examination for the whole course, as described in details in the Syllabus of the Course.

Office hours

Agreed with teacher be e-mail.

Sustainable Development Goals

GOOD HEALTH AND WELL-BEING | QUALITY EDUCATION | GENDER EQUALITY