

UNIVERSITÀ DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Communication and Diagnostic Reasoning in Healthcare Settings

2324-2-F5104P017

Learning area

METHODS AND TECHNIQUES FOR TREATMENT AND REHABILITATION

Learning objectives

Knowledge and understanding

- · Acquisition of theoretical knowledge of communication and personal relationships in healthcare
- · Understanding of the psychological, social and cultural variables involved in communication and interaction in healthcare

Applying knowledge and understanding

- · Understanding of, and intervention on, communication and relational problems in healthcare settings
- · Mastering of some psycho-educational techniques aimed at improving the quality of relationships and communication in healthcare.
- · Ability to apply different intervention techniques necessary to improve the quality of relationships and communication healthcare

Contents

Detailed program