



UNIVERSITÀ  
DEGLI STUDI DI MILANO-BICOCCA

## SYLLABUS DEL CORSO

### Gestione del Paziente

2425-1-I0301D004-I0301D018M

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#### Aims

The student should be able to know the informations about correct preparation and use of materials and about patient management in the dental clinic

#### Contents

Aim of the teaching is to provide information about correct patient management in the dental clinic

#### Detailed program

- The dental clinic:  
Preparation and use of materials, hygiene standards, sanitation and restoration;
- Sterilization processes:  
Decontamination, washing, packaging, sterilization and storage of dental materials
- Steam sterilization, daily checks and reference legislation;
- Clinical documentation:  
Outpatient folder, patient reception, management of patients with diabetes, heart diseases and disability.
- Vital parameters check: theory and practice
- Behavioral modalities in urgencies and health emergencies
- Hand washing , disposal of hospital waste.

## **Prerequisites**

## **Teaching form**

Exercises

## **Textbook and teaching resource**

The Teacher will provide educational materials

## **Semester**

Second semester

## **Assessment method**

Written test comprising 7 multiple choice questions with only one correct answer among 4 and 4 open questions. Each correct answer is scored 2. Oral examination on request.

## **Office hours**

By appointment required by mail

## **Sustainable Development Goals**

GOOD HEALTH AND WELL-BEING

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