UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Consumer Law

2526-5-A5810187

Learning objectives

The course aims to provide students with a thorough and systematic understanding of national and European consumer law and develop critical and practical skills in applying key principles in light of national and European law, with particular attention to the regulation of fundamental consumer rights; the fight against unfair commercial practices and misleading advertising; consumer contracts negotiated off-premises, remotely, and online; product safety and quality and producer liability; and the sale of consumer goods. Upon completion of the course, students are expected to have a grasp of the fundamentals of consumer law.

Contents

This course introduces consumer law, analyzing its foundations, national, European, and international sources, and the main consumer rights. The program explores consumer contract law, with particular emphasis on formation, withdrawal, unfair terms, warranties, and remedies, as well as specific contracts and product liability. The course concludes with a study of unfair commercial practices.

Detailed program

The course provides 6 credits and is taught in the second semester.

The program is divided into the following topics:

1) Introduction and fundamental concepts:

Fundamental characteristics of consumer law

The consumer and the professional

2) Sources

National
European
International**

**3) Consumer rights*

Consumer rights under European legislation and the Consumer Code
Information, education, advertising, and transparency as fundamental consumer rights

**4) Consumer contracts*

Training
Form
Withdrawal
Unfair terms
Guarantees
Remedies

5) Specific contracts

Travel contract
Timeshare contract
Contract for the sale of consumer goods and product liability.

6) Unfair commercial practices

Prerequisites

knowledge of private law

Teaching methods

Classroom lectures, in italian language, with powerpoint presentations.

Assessment methods

The exam is oral at the end of the course; there are no midterm tests. Students must demonstrate knowledge of consumer law, the ability to analyze legal cases, critical thinking skills, and mastery of legal language.

Textbooks and Reading Materials

G Perlingieri, L. Mezzasoma, M. Angelone, Manuale di diritto dei consumi, ESI 2024

or

A. Barenghi, *Diritto dei consumatori*, Wolters Kluver, Terza edizione 2024

Consumer code and Civil code

Sustainable Development Goals

GENDER EQUALITY | INDUSTRY, INNOVATION AND INFRASTRUCTURE | PEACE, JUSTICE AND STRONG INSTITUTIONS