UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Organizational Frameworks and Management Flow Health System

2526-2-K0101D010

Aims

The course aims to provide students with the knowledge useful to understand problems of organization and management that characterize the health centres, and to acquire a synthetic vision on the companies' working system, and on business developments in the field of public, private and private-credited health. The students will know the major organizational plans, the systems of planning and control, identifying how management functions can contribute to achieve such goals. The course also aims to provide students with a series of interdisciplinary information which, starting from the basics of the disciplines that compose it, provide the needed knowledge to play the role of Director of nursing or midwives facilities, either simple or complex. These concepts will allow the students to manage and organize the staff from the legal, administrative and the budget point of view, in accordance with the latest regulations.

Specifically:
Knowledge and Understanding
The student will be familiar with the characteristics of public, private, and accredited healthcare institutions. Comprehend the primary organizational frameworks and management paradigms of healthcare entities, recognize the systems of planning, oversight, and accountability within healthcare organizations, and understand the legal and regulatory foundations pertinent to the organization and administration of staff.

Applied Knowledge and Understanding
The student will take advantage of models and organizational analysis tools to assess healthcare organizational structures, employ planning and control instruments to evaluate the performance of operational units, and apply regulatory knowledge to manage nursing and midwifery individuals safely and effectively.

Independent Judgment
The student will critically assess organizational and managerial challenges within healthcare organizations, identify improving opportunities in human resource and workflow management, and develop reorganization proposals aligned with principles of effectiveness, efficiency, and appropriateness.

Communication Skills

The student will effectively explain analyses, proposals, and evaluations pertaining to organizational structures and management flows within healthcare organizations, employing suitable technical terminology when engaging with managerial and collaborative stakeholders, and will enhance communication within organizational and management processes in healthcare settings.

Learning Skills
The student will improve independent learning abilities in healthcare organization and management, synthesize theoretical knowledge with practical observations of organizational situations, and foster a continual learning mindset concerning regulations and new management models.

Contents

ORGANIZATION AND MANAGEMENT OF HEALTH SYSTEM. The corporatization of health care. The plan of organization and operation of the company. The company's quality system. ECONOMIC SIDES OF THE HEALTH SYSTEM. The planning of health expenditure. Management control in health care organizations. MEDICAL JURUSPRUDENCE - General information on the management of major errors in forensic coordination of the nursing and midwifery professions. Correct methods for documenting care according to legal medicine recommendations. OCCUPATIONAL HEALTH - The main national law standards on personnel management, and their overall structure within the risk prevention system. Specific tools and techniques of personnel management from the point of view of the promotion of health and safety in the workplace. ADMINISTRATIVE LAW - The concepts of individual responsibility and of the organization. Ways of relating to other senior figures in the organization of a health facility. Outlook for the national health system and the role of nursing and midwifery management in public and private health facilities.

Detailed program

Structure and functioning of health institutions. Economic aspects for the management of health services. Legal medicine: fundamentals and documentation. Occupational health: main regulations. Leadership in healthcare management. Individual and institutional responsibility. National and regional health system.

Prerequisites

Defined by the Degree Regulation

Teaching form

Lectures and practical exercises

Textbook and teaching resource

Pontello G. (1998) Il management infermieristico. Milano: Masson; Calamandrei C., Orlandi C. (2009) La dirigenza infermieristica. Milano: McGraw-Hill; Auteri E. (2009) Management delle risorse umane. Fondamenti professionali. Milano: Edizioni Angelo Guerini ed associati SpA; Moiset C., Vanzetta M.(2009) Misurare l'assistenza: il SIPI: dalla progettazione all'applicazione. Milano: McGraw-Hill; Bonazzi G. (1998) Storia del pensiero organizzativo. Milano: Franco Angeli. Signorelli C (editor). Igiene e Sanità Pubblica. SEU, Roma, 2017

Semester

Second year, first semester

Assessment method

Written test. Multiple choice.

The final mark, based on the average score obtained by the students during the different evaluations, is set during an oral interview with the student, during which the written tests are scrolled to check mistakes

Office hours

Agreed with teacher by e-mail.

Sustainable Development Goals

GOOD HEALTH AND WELL-BEING | QUALITY EDUCATION | GENDER EQUALITY