



UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

SYLLABUS DEL CORSO

Diritto dei Consumatori

2627-5-A5810187

Learning objectives

The course aims to provide students with an in-depth and systematic understanding of national and European consumer law, as well as to develop their critical and practical ability to apply its main legal concepts and institutions, in light of domestic and European legal sources. Particular attention will be devoted to the regulation of consumers' fundamental rights; the prevention and suppression of unfair commercial practices and misleading advertising; consumer contracts concluded off-premises, at a distance and by electronic means; product safety and quality, as well as product liability; and the sale of consumer goods.

Upon completion of the course, students are expected to have acquired a sound knowledge of the fundamental principles and concepts of consumer law.

Contents

The course introduces students to consumer law by examining its foundations, national, European and international sources, and the main rights afforded to consumers. The syllabus focuses in particular on the regulation of consumer contracts, with specific reference to contract formation, withdrawal rights, unfair terms, guarantees and remedies, as well as certain specific types of contracts and liability for defective products. The course is completed by the study of unfair commercial practices.

Detailed program

The course carries 6 ECTS credits and is delivered in the second semester.

The syllabus is divided into the following topics:

1) Introduction and fundamental concepts

Fundamental features of consumer law

The consumer and the trader/professional

2) Sources of law

National sources

European sources

International sources

3) Consumer rights

Consumer rights under European legislation and the Consumer Code

Information, education, advertising and transparency as fundamental consumer rights

4) Consumer contracts

Formation

Form

Withdrawal

Unfair terms

Guarantees

Remedies

5) Specific contracts

Travel contracts

Timeshare contracts

Contracts for the sale of consumer goods and product liability

6) Unfair commercial practices

Prerequisites

Knowledge of private law

Teaching methods

Lectures delivered in Italian, with the support of PowerPoint slides.

Assessment methods

The examination will be held orally at the end of the course and will cover the topics addressed during the lectures and the prescribed readings. No mid-term examinations are scheduled.

Students will be required to demonstrate knowledge of the main institutions of consumer law, the ability to analyse legal cases, critical reasoning skills, and appropriate command of legal terminology.

Textbooks and Reading Materials

G. Perlingeri, L. Mezzasoma, M. Angelone, Manuale di diritto dei consumi, ESI 2024

Sustainable Development Goals

GENDER EQUALITY | INDUSTRY, INNOVATION AND INFRASTRUCTURE | PEACE, JUSTICE AND STRONG INSTITUTIONS
