



**UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA**

COURSE SYLLABUS

Laboratorio per la Prova finale - Turno B - La leadership e la gestione delle reti nel lavoro sociale

2627-2-F8702N021-F8702N02101-TB

Learning objectives

“Leadership and management of networks in the area of social work”

The transformations currently affecting welfare structures and services, both in the public sector and in the private-social sector, are made even more complex by changes in the world of work, evolving regulatory frameworks, and financial uncertainties. Precariousness and fragility of institutions seem to characterize organizations and work groups, increasing feelings of uncertainty and disorientation.

Knowledge and understanding skills (D1)

Social transformations require operators, managers, and leaders to approach their work with “agility” and “flexibility.” Therefore, “impossible tasks” in social work appear to be emerging. Students will have the opportunity to apply concepts learned during their degree program to concrete situations with a reflective approach.

Knowledge and applied understanding skills (D2).

To address complex scenarios and plan for the future, one must learn to see with new eyes, listen to subtle signals, recognize traces of change, and act differently. The challenge of growth also involves developing these skills.

Judgment autonomy (D3)

In the workshop, participants will work on the challenges to be faced rather than solely on problems to be solved.

Communication skills (D4)

Participants will be engaged in discussions on concrete cases and will be required to articulate their positions critically and with strong analytical skills.

Learning capacity (D5)

The workshop, by its very nature, aims to be a reflective and learning space, providing the opportunity to create connections between learning and real cases, both organizational and managerial.

Contents

This laboratory reflection will recall the theoretical fundamentals, developed during the degree course, to provide the chance to experiment themselves in key issues. The most relevant core issues are leadership and the role of social manager in coordinating operational units and planning in the area of welfare and social policy

Detailed program

Theoretical reflections and exercises will be based on the following key issues:

Leadership: to lead, motivate and engage

Delegation and responsibility: to coordinate and control

Conflicts and cooperation: to manage diversities and ideas

To activate virtuous networks and projects.

Prerequisites

None

Teaching methods

During the laboratory, the theoretical elements will be short and essential. Participants will be required to get involved and experiment new challenges in a safe environment, individually or in groups. In the course of the laboratory, attempts will be made to develop potential strategies to face a difficult and changeable context, promoting the specificities of social work and strengthen the core competences.

The laboratory involves only in-person activities and is conducted in Italian.

Assessment methods

The laboratory do not require students to pass any exam. However, regular attendance and active participation are necessary.

Textbooks and Reading Materials

Bibliography

Lazzari L, 2012 *Il manuale del teambuilder. Tutto ciò che è necessario sapere per trasformare un gruppo di lavoro in una squadra e una squadra in una squadra specializzata*, Milano: Franco Angeli

Galli S. Tomè M, 2010 *Il manager sociale. Identità e competenze per coordinare e dirigere nel welfare* Milano: Franco Angeli

Armigliati R, 2012 *Total responsibility*, Milano: Guerini e Associati

Sustainable Development Goals

GENDER EQUALITY
