UNIVERSITÀ
DEGLI STUDI DI MILANO-BICOCCA

COURSE SYLLABUS

Introduction To Nursing Management

2627-1-K0103D004-K0103D00405

Aims

The course aims to provide students with the basic knowledge required to understand and analyse healthcare organisations, identifying the various factors that influence their functioning. Within this organisational context, the managerial function is examined as a process through which managers can and must foster alignment between professional values and those of the healthcare organisation, thereby promoting the achievement of both professional and institutional objectives.

Contents

Analysis of the organisation according to H. Mintzberg's model. Understanding the basic principles of organisational design. Distinguishing between organisational systems based on the technical model and the professional model.

Detailed program

Understanding the basic principles of organisational design. Distinguishing between organisational systems based on the technical model and the professional model. The departmental organisational model: roles, activities and types of departments.

Prerequisites

None

Teaching form

Two interactive, four-hour sessions, delivered face-to-face using a lecture-based teaching approach.

Textbook and teaching resource

Calamandrei C., Orlandi C., Pennini A., Porcelli B., Casati G. Manuale di management per le professioni sanitarie. Mc Graw Hill, 2025
Focarile F., Indicatori di qualità nell'assistenza sanitaria, Centro Scientifico Editore, 1998;
Mintzberg H., La progettazione dell'organizzazione aziendale, il Mulino, 1996.

Semester

First year, second semester

Assessment method

Written examination consisting of multiple-choice and/or open-ended questions, and assessment of assignments or practical activities relating to the organisational and managerial analysis of healthcare services.

Office hours

By appointment, arranged with the lecturer via email.

Sustainable Development Goals

QUALITY EDUCATION | DECENT WORK AND ECONOMIC GROWTH | INDUSTRY, INNOVATION AND INFRASTRUCTURE | PARTNERSHIPS FOR THE GOALS