**EXERCISE 1**

GROUP \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

INDIVIDUAL WORK 10 min

Recall an episode in which you or your relatives experienced a medical visit from your GP.

GROUP WORK 40 min

Share the experience in the group and, starting from this experience, describe what is expected from the GP, from a lay person’s point of view