THIRD ASSIGNEMENT

The file SERVQUAL.sav contains the dataset of the survey about SERVQUAL on Unimib (made on 31/03/2022).

Produce the GAP 5 and comment out the results.

DEADLINE: 11/04/2022

SEND TO [mst2.tutor@gmail.com](mailto:mst2.tutor@gmail.com)

OBJECT: H3Surname